

Emergency First Aid at Work

1 Day



Overview

This qualification is aimed at learners who wish to become emergency first-aiders in the workplace. The role and responsibilities of a first-aider are to be the initial point of contact following an incident/accident where a customer, colleague or other visitor to your store may need treatment/support and to formally report this using the M&S accident/incident reporting system.

Pre-Work

None.

Exam

This qualification is assessed through the duration of the course by a practical demonstration and written/oral questioning.

Target Audience

Volunteers.

Minimum Experience

None.

Validity Period

3 years.

We look forward to seeing you on the course. In the meantime if you require any assistance please contact RetailComplianceTraining@marks-and-spencer.com or call **0845 2260350**.